



For the love of
Scandinavian design

War Design Pty Ltd t/a
Fred International
ABN 33 107 620 931

The Cannery
B4, 85 Dunning Ave
Rosebery NSW 2018
Australia
+61 2 9310 3263
fredinternational.com.au

TERMS & CONDITIONS June 2017

1) General

- * Quotes are valid for 14 days and are for the quantities specified.
- * Pricing on quotes and invoices are excluding GST unless specified.
- * Once a deposit is received this constitutes acceptance of Fred International's Terms as Conditions outlined in this document.

2) Deposit & Final Payment

- * Fred International requires a 50% deposit and balance prior to delivery.
- * Fred International accepts payment via direct deposit, cheque, EFTPOS, Visa Card, Master Card and AMEX.
- * Credit card payments are not accepted for trade or wholesale invoices.
- * Fred International does not charge surcharges for credit card payments.
- * All goods remain the property of Fred International until fully paid.

3) Lead Times

- * Lead times will be indicated on quotes and invoices.
- * Lead times begin once deposit payment has been cleared in our bank account.
- * All lead times are as accurate as possible. Fred International will not be responsible for any unforeseen delays which may effect lead times.

4) Warranty

- * Please refer to each manufacturers warranty details on our website.
- * All warranty claims must be sent to Fred International in writing.
- * Warranty does not cover light globes or LED boards that have been supplied.

5) Delivery and Installation

- * Unless indicated delivery is not included in item pricing.
- * Delivery can be quoted upon request.
- * Deliveries are made to a single location.
- * Installation of lighting is not provided by Fred International.
- * If delivery has been quoted you "the purchaser" must make site accessible and free of other trade or items that may hinder delivery of goods purchased. Any additional costs incurred by Fred International by not meeting the before mentioned, will be invoiced to the purchaser.
- * Deliveries are made Monday to Friday from 9am to 5pm. Any deliveries made outside these hours will incur additional costs.



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6) Storage

- * If goods are unable to be delivered to the purchaser within 14 days after due date or notification of arrival, the purchaser will be charged at \$30 plus GST per pallet space per week. (1m x 1m x 1m)
- * All goods placed into storage require full payment of the invoice.
- * Final delivery of goods will not be made until storage fees have been fully paid.
- * Goods in storage are covered by insurance.

7) Order Cancellation

- * In the event that an order is cancelled once a deposit is received the following applies:
 - * If production has not commenced - 20% cancellation fee.
 - * If production has commenced - 100% cancellation fee.
 - * Goods in transit or in storage - 100% cancellation fee.
 - * COM or COL - 100% cancellation fee.
- * Orders that have been delivered cannot be returned or exchanged. If a product is found to be faulty this will be covered by warranty and replaced by an identical product.

8) Wood Grain, Wood Stains & Leather

- * Due to wood being a natural material there may be variances in the wood veneers, solid woods, wood grains and stains. All manufacturers minimise any variances.
- * Leather being a natural product may have scars, insect bites visible on the leather. Premium leathers are used in the manufacture of goods this is kept to a minimum.
- * The purchaser accepts these variances.

9) COM (Customers Own Material) COL (Customers Own Leather)

- * Fred International accepts no responsibility for sustainability of COM or COL material supplied.
- * When goods are manufactured in COM or COL material, any cancellation will incur a 100% cancellation fee. Refer to item (7) in this document.

10) Sale Items and Floor stock

- * All sale items and floor stock are sold "as is condition"
- * Sale is final and goods cannot be returned, refunded or exchanged.
- * Once payment has been received the purchaser accepts the condition of the goods.
- * If goods cannot be delivered within 2-3 days storage charges will be applicable as per item (6).